

## MANAGED FILE TRANSFER UPGRADE READINESS

### The Problem

Many organisations running older versions of Managed File Transfer (MFT) software may consider upgrading but face uncertainties around the complexities and risks involved. Outdated configurations, performance issues, and compatibility concerns can pose significant challenges during an upgrade.

### The Solution

HANDD Business Solutions (HANDD) offer an MFT Upgrade Readiness Service which helps organisations assess their current MFT environment, identify potential risks, and provide expert guidance on managing the upgrade. This service delivers insights into hardware/software prerequisites, identifies configuration issues, and offers cost and time estimates for further upgrade services.

### How does HANDD's Managed File Transfer Upgrade Readiness Service work?

- We review your MFT setup, configurations, and integrations to identify risks related to upgrading.
- Our team conduct a gap analysis between your current version and the target version, addressing hardware/software requirements and feature enhancements.
- We provide a detailed report outlining risks, concerns, and upgrade considerations.
- Our experts offer actionable advice on how to mitigate risks and ensure system compatibility.
- Best practices provided for minimising downtime during the upgrade process.
- Recommendations made on testing and monitoring strategies to ensure a smooth transition.

### Key Features and Benefits:

- **Risk Mitigation:** Identify and address potential issues before upgrading, reducing unexpected problems.
- **Expert Guidance:** Receive tailored advice on upgrade processes, specific to your environment.
- **Informed Decision-Making:** Gain a comprehensive understanding of your upgrade options, ensuring informed decisions.

### Why Choose HANDD?

HANDD brings 18 years of expertise in MFT solutions, providing tailored guidance to help organisations mitigate risks and ensure smooth upgrades. Our proven methodologies offer comprehensive insights, enabling informed decisions and seamless transitions to new MFT versions.

*HANDD offer pricing at a daily rate for this service, based on individual requirements. To discuss your requirement get in touch at [info@handd.com.my](mailto:info@handd.com.my)*